

**SMS / Mobile App Based Poll Monitoring
System
General Election to WBLA, 2021**

**Office of the Chief Electoral Officer
West Bengal**

Guidelines on SMS / Mobile Application based Poll Monitoring System

- Mobile phone Nos. of RO, ARO, Sector Officer and Presiding Officer are to be registered with a given mobile number on P-2/P-1 day, respectively.
- To reflect poll process related data in Poll Monitoring website and better monitoring at all levels, Presiding Officers must send SMS (using prescribed syntax) or Submit information through mobile application related to the poll activities in his Polling Station.
- Presiding Officers should send the SMS or Submit information through mobile application on mentioned time and intervals positively.

- Presiding Officers should type the syntax of the SMS or Submit information through mobile application as prescribed and should not construct their own.
- Presiding Officers should be careful enough while sending Law & Order related SMS or Information by Application.
- The Final Voter turn out report is mandatory and turnout data should match the data written on Presiding Officer's dairy.
- Sector Officers will be responsible for non-registration of PR/POs and they will ensure registration by P-2/P-1 day positively.
- All will receive confirmation messages after successful registration
- RO/ARO/SO will receive exception SMS on non-receipt of SMS from the Presiding Officers.
- SO may submit information through mobile application related to the poll activities for Polling Stations under his jurisdiction if PO fails to submit.

Send your SMS to the following Mobile Number



9223166166

OR

51969

OR

166

POLL Registration (On P – 3 day)



Registration of RO

WB<>EL<>001<>R

: **3 (Three) digits AC No , R for
Returning Officer**

Registration of ARO

WB<>EL<>001<>AR

: **3 (Three digits) AC No. , AR –
Assistant Returning Officer for
the respective Assembly
Constituency**

POLL Registration (On P – 3 day)



Registration of SO

WB<>EL<>001<>S<>01

: 3(Three) digits AC No., S –
Sector Officer, 2(Two) digits
Sector No.

After Successful registration, SO will get a SMS with Mobile application download link as following.

<https://drive.google.com/file/d/1m1PhJZcIIORrU07FbRc1fwNrjaS6twxa/view?usp=sharing>

POLL Registration (Poll – 1 day)

Registration of Presiding Officer/ Polling Officer

WB<>EL<>001<>P<>001

**: 3(Three) digits AC no. , P – Presiding/Polling Officer ,
3(Three) digits – Polling Station No.**



**After Successful registration, PO will get a SMS with
Mobile application download link as following.**

<https://drive.google.com/file/d/1m1PhJZcIIORrU07FbRc1fwNrjaS6twxa/view?usp=sharing>

POLL Registration (Poll – 1 day)

Registration of Presiding Officer/
Polling Officer of **Auxiliary Polling Station**

WB<>EL<>001<>P<>001A

: 3(Three) digits AC no. ,

P – Presiding/Polling Officer ,

4(Four) digits – Auxiliary Polling Station No.



**After Successful registration PO will
get a SMS with Mobile application
download link as following.**

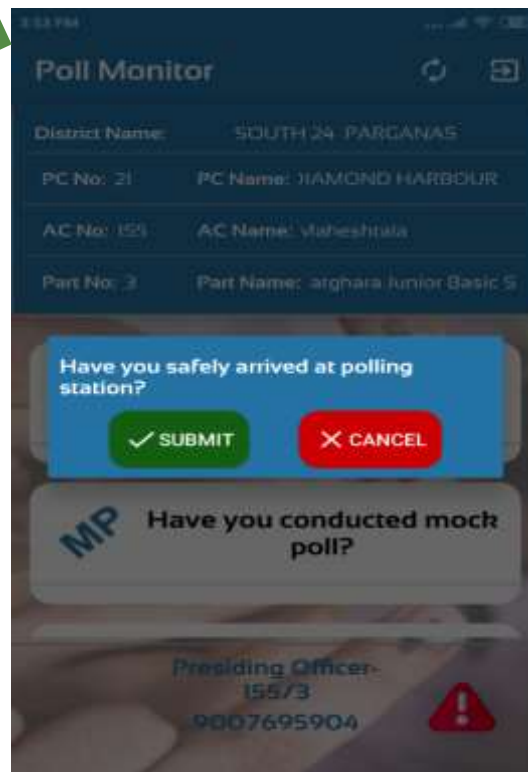
<https://drive.google.com/file/d/1m1PhJZcIIORrU07FbRc1fwNrjaS6twxa/view?usp=sharing>

POLL REPORT (P-1 day)



Report on Safe Arrival at Polling Station

WB<>EL<>SAP :
SAP – Polling Party Safely Arrived at the Polling station



POLL Report (Poll day)

Report on Mock Poll Conducted and Attendance of Polling agents

WB<>EL<>MP<>04
:MP – Mock poll Conducted ,
Last 2 digits stand for Total
attendance of Polling agents

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No. 2: PC Name: RAMOND HARBOUR

AC No. 155 AC Name: vahashtala

Part No. 3 Part Name: arghara Junior Basic 5

MP Have you conducted mock poll?

PS Is poll started?

Presiding Officer- 155/3
9007695904

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No. 2: PC Name: RAMOND HARBOUR

AC No. 155 AC Name: vahashtala

Have you conducted mock poll?

YES NO

Mention number of polling agents.

SUBMIT CANCEL

Presiding Officer- 155/3
9007695904

Report on Poll Started

WB<>EL<>PS
: PS – Poll Started

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No. 2: PC Name: RAMOND HARBOUR

AC No. 155 AC Name: vahashtala

Part No. 3 Part Name: arghara Junior Basic 5

MP Have you conducted mock poll?

PS Is poll started?

Presiding Officer- 155/3
9007695904

POLL Report (Poll day)



Report on 2 hourly Poll Progress

(9 AM , 11 AM , 1 PM , 3 PM, 5PM)

Example : If, total 245 number of Voters have exercised their votes till a particular time (say at 11 am)

Check the total

WB<>EL<>(any number /digit)

: Type WB EL 245

This figure should be **cumulative** till the reporting time

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No: 21 PC Name: BOUR

AC No: 155 AC Name: tata

Part No: 1 Part Name: School

9 AM How many votes polled till 9 AM?

11 AM How many votes polled till 11 AM?

Presiding Officer: 155/3
9007695904

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No: 21 PC Name: MONO HARBOUR

AC No: 155 AC Name: Sandhara

Part No: 1 Part Name: jnuv school Basic Sch

How many votes polled till 9 AM?

11 AM How many votes polled till 11 AM?

Presiding Officer: 155/3
9007695904

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No: 21 PC Name: DIAMOND HARBOUR

AC No: 155 AC Name: Maheshata

Part No: 1 Part Name: Satghera Junior Basic S

11 AM How many votes polled till 11 AM?

1 PM How many votes polled till 1 PM?

Presiding Officer: 155/3
9007695904

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No: 21 PC Name: DI HARBOUR III

AC No: 155 AC Name: shobita

Part No: 1 Part Name: rava Basic School

How many votes polled till 11 AM?

1 PM How many votes polled till 1 PM?

Presiding Officer: 155/3
9007695904

POLL Report (Poll day)



Report on Voters in Queue at 6.30 PM



WB<>EL<>Q<>018



: Q- Stands for Voters in queue at 6:30 PM (Figure has to be given in 3 digits)

Report on Final Voter Turnout

WB<>EL<>VT<

>1260

: VT – Stands for Total Voter Turn out at the end of Polling



Report after reaching RC

WB<>EL<>SA

RC

: SARC – Stands for Safe Arrival of Polling party at Receiving Centre



POLL Problem Reporting (Poll day)

By Presiding Officer/
Polling Officer

Problem of EVM/ VVPAT
Non-Functioning



WB<>EL<>EVM

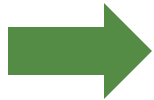
: Indicates EVM / VVPAT Problem



Problem of Law & Order

WB<>EL<>LW

: Indicates Law & Order Problem



Other Problem

WB<>EL<>OTH

: OTH – Indicates Other Problem



Poll Problem Resolved & Poll Resumed (Poll day)

By Presiding Officer/
Polling Officer



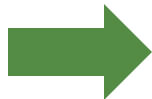
Problem of EVM/ VVPAT
Resolved & Poll resumed

WB<>EL<>EVM <>PR



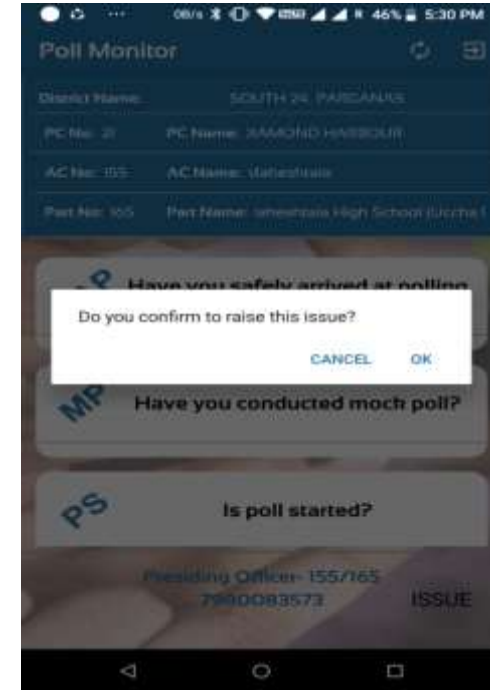
Problem of Law & Order
Resolved & Poll resumed

WB<>EL<>LW<>PR



Other Problem Resolved
& Poll resumed

WB<>EL<>OTH<>PR

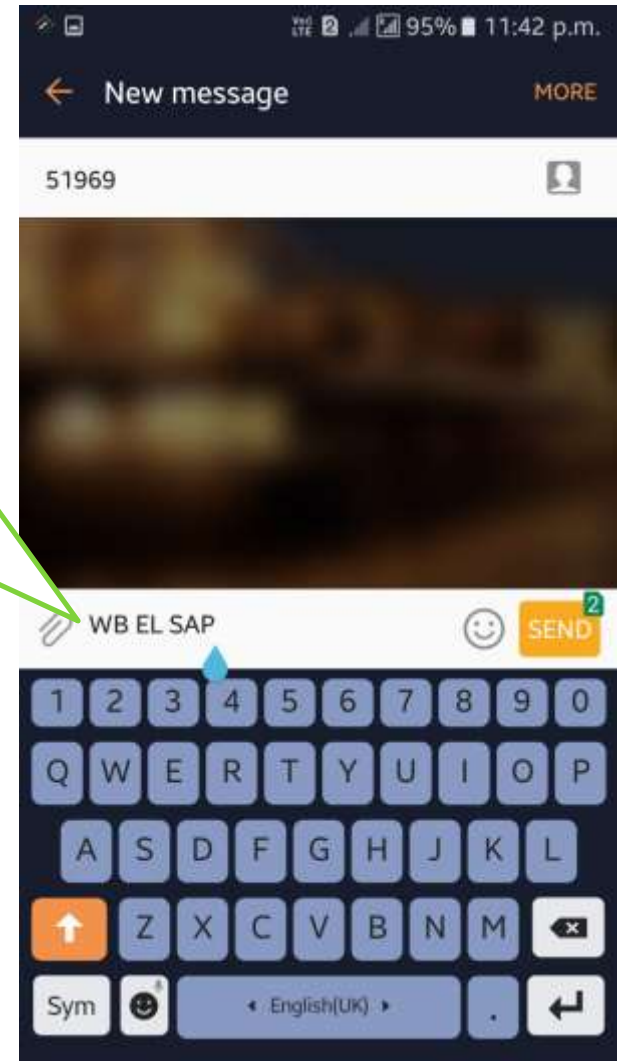


➤ Mobile App have only Android based version (Lollipop and upward version) and may be operational in both offline and online mode

offline/
no
internet



Automatic
syntax of
SMS will
be
prepared





POLL MONITORING OUTGOING SMS CONFIRMATIONS

POLL Registration (On P – 3 days)

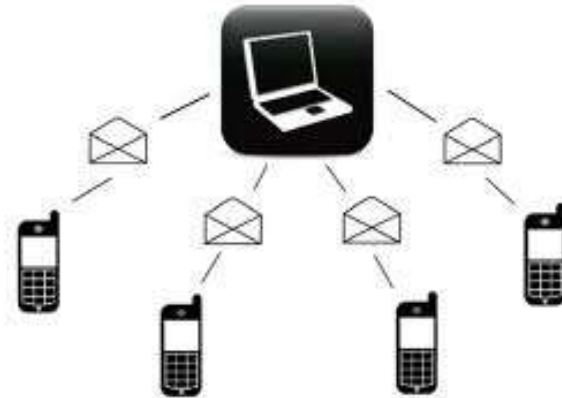
➔ **Registration of RO** : You have been successfully registered as the RO for AC 001

➔ **Registration of ARO** : You have been successfully registered as the ARO for AC 001

➔ **Registration of SO** : You have been successfully registered as the SO for PS No. 1,2,3,4,5,6,10,15 under AC 001



POLL MONITORING OUTGOING SMS CONFIRMATIONS



POLL Registration (Poll – 1 day)

Registration of Presiding Officer/ Polling Officer

**You have been successfully
registered as the PRO/PO for
PS No. 001 under AC 001**

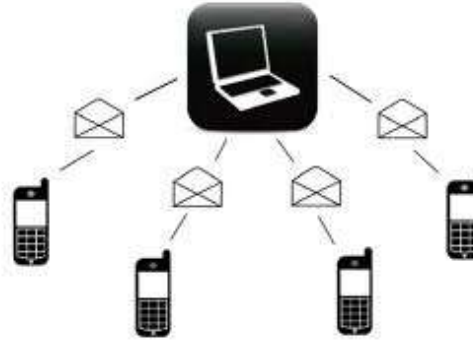
OR

FOR Auxiliary Polling Station

**You have been successfully
registered as the PRO/PO for
PS No. 001A under AC 001**

POLL MONITORING OUTGOING SMS CONFIRMATIONS

TO RO / ARO / SECTOR Officers



Problem of EVM/VVPAT Non-Functioning

Problem of EVM Reported at PS No. 001/001A. Immediate Action Requested.

Problem of Law & Order

Problem of Law & Order Reported at PS No. 001/001A. Immediate Action Requested

Other Problem

Other Problem Reported at PS No. 001/001A.
Immediate Action Requested

Exception Reporting (Poll – 1 day & Poll day)

To RO / ARO / SECTOR Officers

- Safe Arrival from DC to Polling Stations
:Updates of Safe Arrival not recd. for PS 1,2,5,18,21,34,87,54
- Mock Poll Conducted :Updates of Mock Poll not recd. for PS 1,2,5,18,21,34,87,54
- Poll Started :Updates on Poll Started not recd. for PS 1,2,5,18,21,34,87,54



Exception Reporting (Poll day & Poll – 1 day)

TO RO / ARO / SECTOR Officers



- 9 AM Poll Status Update :Poll Status Update at 9 AM not received for PS 1,2,5,18,21,34,87,54
- 11 AM Poll Status Update :Poll Status Update at 11 AM not received for PS 1,2,5,18,21,34,87,54

Exception Reporting (Poll day/ Poll – 1 day)

TO RO / ARO / SECTOR Officers



- 1 PM Poll Status Update :Poll Status Update at 1 PM not recd. for PS 1,2,5,18,21,34,87,54
- 3 PM Poll Status Update :Poll Status Update at 3 PM not recd. for PS 1,2,5,18,21,34,87,54
- 5 PM Poll Status Update :Poll Status Update at 5 PM not recd. for PS 1,2,5,18,21,34,87,54

Exception Reporting - Poll day

To RO / ARO / SECTOR Officers



- Voters in queue at 6.30 PM :Voters in queue report not recd. for PS 1,2,5,18,21,34,87,54 (if VTR also not received)
- Voter Turnout Report :Voters turnout report not recd. for PS 1,2,5,18,21,34,87,54
- Safe Arrival at RC :Safe Arrival at RC report not recd. for PS 1,2,5,18,21,34,87,54

SYNOPSIS

Presiding Officers have to send 12 SMS or submit inputs through Mobile application



1. Registration

For RO - WB<>EL<>001<>R

For ARO - WB<>EL<>001<>AR

For SO - WB<>EL<>001<>S<>01

For PO/PRO - WB<>EL<>001<>P<>001/001A

2. Safe Arrival at Polling Station

WB<>EL<>SAP

3. Mock Poll

WB<>EL<>MP<>04(No. of Polling Agents)

SYNOPSIS

Presiding Officers have to send 12 SMS or submit inputs through Mobile application



4. Poll Start

WB<>EL<>PS

5. *2 Hourly report : 9 AM*

WB EL 245 (where 245 stands for total votes
polled at a given time, i.e., 9 AM)

6. *2 Hourly report : 11 AM*

WB EL 445 (where 445 stands for total votes
polled at a given time, i.e., 11 AM)

7. *2 Hourly report : 1 PM*

WB EL 645 (where 645 stands for total votes
polled at a given time, i.e., 1 PM)

8. *2 Hourly report : 3 PM*

WB EL 845 (where 845 stands for total votes
polled at a given time, i.e., 3 PM)

SYNOPSIS

Presiding Officers have to send 12 SMS or submit inputs through Mobile application



9. *2 Hourly report : 5 PM*

WB EL 900 (where 900 stands for total votes polled at a given time, i.e., 5 PM)

10. Problem of EVM/ VVPAT Non-Functioning

WB<>EL<>EVM

Indicates EVM / VVPAT Problem

11. Problem of Law & Order

WB<>EL<>LW

Indicates Law & Order Problem

12. Other Problem

WB<>EL<>OTH

OTH – Indicates Other Problem

SYNOPSIS

Presiding Officers have to send 12 SMS or submit inputs through Mobile application



Poll Problem Resolved & Poll Resumed (Poll day)

13. Problem of EVM/ VVPAT Resolved & Poll resumed

WB<>EL<>EVM <>PR

14. Problem of Law & Order Resolved & Poll resumed

WB<>EL<>LW<>PR

15. Other Problem Resolved & Poll resumed

WB<>EL<>OTH<>PR

SYNOPSIS

Presiding Officers have to send 12 SMS or submit inputs through Mobile application



16. Voters in Queue at 6.30 PM

WB<>EL<>Q<>018

17. VTR (At close of poll)

WB<>EL<>VT<>1260

18. Safe Arrival at Receiving Centre

WB<>EL<>SARC

THANK YOU